

When your Turkish clinic goes silent

THE PATIENT'S BLUEPRINT



PHASE 1 · DAYS 1-3

Lock down the digital trail

- **Keep communication calm**
Stay factual, focused only on your medical symptoms.
- **Export the full chat**
WhatsApp Export Chat with media, emailed to yourself.
- **Capture the silence**
Screenshot undelivered messages, missed calls, removed profiles.
- **Secure proof of payment**
Transfers, receipts, and travel bookings matching your dates.



PHASE 2 · DAYS 3-14

Build formal legal ground

- **Action from abroad**
A Turkish case can run entirely through legal representation.
- **Remote Power of Attorney**
Via a Turkish Consulate, or a notary plus an Apostille.
- **Formal notary notice**
An ihtarname sets a deadline and places the clinic in default.

From the default date, legal interest on financial claims starts to build.



PHASE 3

Collect the medical dossier

- **Request the official file**
If the clinic stays silent, it can be forced through official channels.
- **Check for discrepancies**
Compare hospital records against your own messages and timeline.
- **Get an independent report**
A specialist at home documents scarring, asymmetry, or damage.

Were the consent forms in a language you actually understood?



PHASE 4

Routes to recover your losses

- **Civil liability**
Failed fee, revision costs, expenses, and moral damages.
- **Administrative**
A health directorate complaint can trigger a clinic inspection.
- **Ethical**
A petition to the medical association over patient abandonment.

BEFORE YOU PROCEED

Your readiness checklist

- Exported WhatsApp chat, with media attached
- Screenshots proving messages are blocked or undelivered
- Bank receipt, wire transfer, or cash acknowledgment
- An early medical report or clear post-op photos
- The clinic name and, if known, the surgeon's full name

A blocked number does not erase their responsibility.

Under Turkish medical law, patient abandonment is a clear liability. Silence is simply a documented starting point.

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